

PENSACOLA

THE UPSIDE *of* FLORIDA

NEIGHBORHOOD RESOURCE GUIDE

A Note from the Mayor



Dear Resident,

The City of Pensacola is pleased to provide you with this Neighborhood Resource Guide. This publication provides useful information to help citizens navigate government services. It highlights services offered by the City of Pensacola and other useful community information.

As Mayor, I am committed to enhancing our neighborhoods and moving our great city forward as a choice place to live. Strong, attractive neighborhoods are a key ingredient to our success. I hope the information provided here will assist and encourage you in taking full advantage of all our city has to offer.

Sincerely,

Ashton J. Hayward

Mayor

Information at your fingertips...

This guide is not intended to be exhaustive of all programs and information available in the City of Pensacola.

This guide includes programs and services that adults and youth can access directly, with a focus on recreational and social services.

If you know of a program that should be included, please contact us at the address below. The programs listed are provided for informational purposes only and inclusion in this guide does not represent an endorsement of the program by the City of Pensacola. While every effort has been made to include accurate information, programs change from time to time. Individuals are advised to contact programs to ensure the information is current. Please note that there are fees for several of the services listed; therefore, individuals should inquire about any fees when considering participation in programs.

City of Pensacola

Neighborhood Resource Services

P.O. Box 12910

Pensacola, FL 32521

Area Agencies

The contact information on this page includes topics and services helpful to visitors, residents and neighborhood associations. Please note that many listings are not services or departments of the City of Pensacola and are only provided as helpful resources.

Airport Main Line	850-436-5000	T. T. Wentworth Museum	850-595-5985
American Red Cross	850-432-7601	Homestead Exemption	850-434-2735
Animal Control	850-595-0097	Historic Preservation Board	850-595-5985
Animal Shelter	850-595-3075	Handicapped Parking Permit	850-438-6500
Automobile Tag	850-438-6500	Habitat for Humanity	850-434-5456
Better Business Bureau	850-429-0002	Hunting License	850-438-6500
Birth Certificates	850-595-6543	Juvenile Justice	850-595-8795
Block Parties/ Special Events	850-436-5670	Labor, U S Department	850-433-6965
Burn Permits County	850-957-5701	Legal Aid	850-432-2336
Catholic Social Services	850-436-6425	Loaves and Fishes	850-438-7616
Child Abuse Hotline	800-962-2873	Marriage License	850-595-4300
Consumer Protection Services	800-435-7352	Neighborhood Watch Program	850-435-1962
Council on Aging	850-432-1475	Social Security Office	850-434-5488
County Health Department	850-595-6500	United Way	211
Cox Communication Cable	850-478-0200	Manna Food Bank	850-432-2053
Crime Stoppers	850-433-7867	Natural Gas (Pensacola Energy)	850-474-5300
Cultural Center	850-432-2042	Visitor Information Center	850-434-1234
Death Certificates	850-595-6543	Voter Reg./Absentee Ballots	850-595-3900
Dept. of Children & Families	850-494-5800	Meals on Wheels	850-432-1475
Downtown Improvement Board	850-434-5371		
Drug & Alcohol Abuse Program	850-434-1222	<u>Chambers of Commerce:</u>	
Electricity: Gulf Power	800-225-5797	Pensacola Bay Area	850-438-4081
Federal Tax Forms	800-829-1040	Gulf Breeze	850-932-7888
Golf Course: Osceola	850-453-7599	Gulf Coast African American	850-433-0593

City of Pensacola Government

In November 2009, the citizens of Pensacola voted to adopt a new City Charter, replacing the last charter written in 1931. Under the new charter, the City is now governed by a Mayor– Council form of government, with a separate Executive branch and Legislative branch.



Mayor Ashton Hayward
Phone: (850) 435-1626
mayorhayward@cityofpensacola.com



City Administrator- Eric Olson
Phone: (850) 435-1694
eolson@cityofpensacola.com

Current City Council:



From left to right: Brian Spencer (Vice President) District 6, Jewel Cannada-Wynn (District 7), Andy Terhaar (District 3), Charles Bare (President) At-Large, Gerald Wingate (District 5), P.C. Wu (District 1), Sherri F. Myers (District 2), Larry B. Johnson (District 4)

City Council Contact Numbers:

Council Office: (850) 435-1609

District 1- P.C. Wu- (850) 477-5279

District 2- Sherri F. Myers- (850) 484-0902

District 3- Andy Terhaar- (850) 377-3949

District 4- Larry B. Johnson- (850) 435-1609

District 5- Gerald Wingate- (850) 607-0185

District 6- Brian Spencer- (850) 426-8314

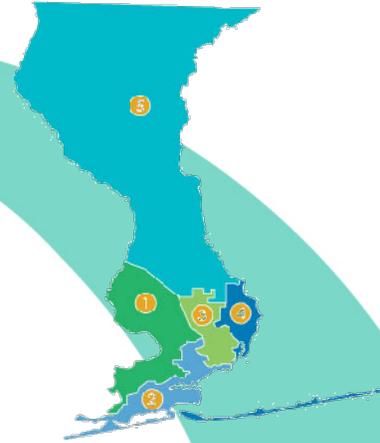
District 7- Jewel Cannada-Wynn- (850) 346-7264

Escambia County Government

The county is governed by the board of county commissioners. Escambia is divided into five districts. Each district has one commissioner that serves a four year term.

Current Escambia County Commissioners:

Wilson Roberts (Vice Chairman)	District 1	850-595-4910
Doug Underhill	District 2	850-595-4920
Lumon May	District 3	850-595-4930
Grover Robinson (Chairman)	District 4	850-595-4940
Steven Barry	District 5	850-595-4950



Escambia County Services:

County Administrator	850-595-4947
County Attorney	850-595-4970
Animal Control, Animal Services & Shelter	850-595-3075
Board of County Commissioners	850-595-4902
Building Inspections	850-595-3550
Community & Environment	850-595-3496
Community Affairs & Services	850-595-3130
Community Corrections	850-595-3100
Engineering	850-595-3440
Environmental Code Enforcement	850-595-1820
Extension Services	850-475-5230
Fire Services	850-475-5530
Human Resources	850-595-3000
Library/West FL Public Libraries	850-436-5060
Mosquito Control	850-937-2188
Parks & Recreation	850-475-5220
Planning & Zoning	850-595-3475
Public Information & Communication	850-595-3476
Roads	850-494-5860
Waste Services	850-937-2160
Transportation & Traffic	850-595-3404

Citizen Involvement: Boards, Commissions & Committees

Affordable Housing Advisory Committee

Term: 3 years

Mandated by the State of Florida for all cities and counties receiving State Housing Initiative Partnership (SHIP) funds. The purpose is to deliberate and recommend monetary and non-monetary incentives targeting regulatory reform with respect to affordable housing.

Architectural Review Board

Term: 2 years

Board approves or disapproves plans for buildings to be erected, renovated, or razed which are located, or to be located within the historic districts, preservation districts and Governmental Center District. Meetings are monthly on the third Thursday at 2 pm at City Hall.

Area Housing Commission

Term: 4 years

Board oversees low income housing needs throughout the City and County. Meetings are bi-monthly on the fourth Wednesday at 3:00 pm at the Area Housing Commission, 1920 West Garden Street.

Fire Pension Board of Trustees

Term: 2 years

Board oversees the administration of the Firemen's Pension Plan and investment of Pension Fund. Meetings are monthly on the second Wednesday at noon at City Hall.

Police Pension Board of Trustees

Term: 2 years

Board oversees the administration of the Police Pension Plan and investment of Pension Fund. Meetings are monthly on the second Wednesday at 8 am at City Hall.

Code Enforcement Board

Term: 3 years

A quasi-judicial board established to provide a supplemental means of enforcing the provisions of the Code of the City of Pensacola. The board has the authority to hold public hearings; to interpret the intent and meaning of the Code; to subpoena evidence and take testimony under oath; to issue orders having the force of law; to levy administrative fines; and to cause liens to be placed against a violator's property. Meetings are monthly on the first Tuesday at 5 pm at City Hall.

Construction Board of Adjustments and Appeal

Term: 3 years

Board reviews and grants or denies applications for variances and waivers of all technical codes, including the building code, the plumbing code, the gas code, the mechanical code, the electrical code, the minimum housing code, the unsafe building abatement code and the swimming pool code but not the life safety and fire prevention codes. Board serves as the regulation and discipline board for holders of the City plumbing and gas certificates of competency. Board reviews the appeals of the interpretation of the Building official in regards to technical codes. Meetings are as needed on the first Wednesday of every month at 2 pm at City Hall and upon calls of the Chairman.

Citizen Involvement: Boards, Commissions & Committees

Environmental Advisory Board

Term: 2 years

Established by Council Ordinance to provide policy, advice and recommendations on environmental matter to the Pensacola City Council and staff. Meetings are quarterly at City Hall.

Fire Prevention Board of Appeals

Term: 3 years

Established by Council ordinance as a Board Appeals to review grievance regarding decisions of the Fire Marshal. Meetings as needed on the first Wednesday of each month at 3 pm at City Hall.

Gateway Review Board

Term: 2 years

Board reviews every application for building permits to erect, construct, renovate and/or alter an exterior of a building or sign located or to be located in Gateway Review District. Meetings are monthly on the second Tuesday at 10 am or as needed at City Hall.

General Pension Board

Term: 2-6 years

Board oversees administration of the General Pension Plan and Investment of Pension Fund. Meetings are quarterly, or as needed, at City Hall.

Human Relations Commission

Term: 2 years

Board seeks to maintain positive human relations in Escambia County through resolution of civil rights related cases and incidents; administers City's fair housing ordinance. Meetings are monthly on the first Tuesday at 4 pm at the Human Relations Commission Office 2257 North Baylen Street 32501.

Human Services Appropriation Committee

Term: 3 years

Board is charged with reviewing funding requests from community service organizations and providing recommendations to City Council regarding those funding decisions.

International Relations Advisory Board

Term: 2 years

Serves as a clearing house for the City with its six sister cities, international communities and organizations. The IRAB will assist elected officials and staff to coordinate contracts with international guests, coordinate official dignitary visits with foreign offices of protocol, promote positive community relations with international trade, economic and community development through educational and cultural exchanges and serve as official ambassadors for the City with foreign dignitaries and other official international visitors. Meetings are monthly on the fourth Wednesday at 10 am at City Hall.

Citizen Involvement: Boards, Commissions & Committees

Parks and Recreation Board

Term: 3 years

The board provides, conducts, and supervises public playgrounds, athletic fields, recreation centers and other recreational facilities and activities on any of the properties owned or controlled by the City. The board shall have the power to conduct any form of recreational or cultural activity that will employ leisure time of the people in a constructive and wholesome manner. Meetings are held monthly on the third Thursday at 8 am at City Hall.

Pensacola-Escambia Development Commission

Term: 2 years

Board responsible for the promotion and development of industrial, tourist and commercial attributes and facilities of area including the promotion of conventions, convention facilities and visitors to area; also encompassing the dissemination of information with reference to the foregoing through the media of advertising, personal contact and such other activities as are deemed customary to the sound development and promotion to the area. Meetings are monthly on the fourth Wednesday at 8:30 am at 117 West Garden Street.

Planning Board

Term: 2 years

Board advises the City Council concerning the preparation, adoption, and amendment of the Comprehensive Plan; reviews and recommends to Council ordinances designed to promote orderly development as set forth in the Comprehensive Plan; hears application and submits recommendations to Council on the following land use matters; proposed zoning changes, proposed amendments to zoning ordinance, proposed subdivision plats and proposed street/alley vacations. Board initiates studies on the location, condition and adequacy of the specific facilities of the area. Board schedules and conducts public meetings and hearings pertaining to land development. Meetings are monthly on the second Tuesday at 3 pm at City Hall.

West Florida Public Library

Term: 4 years

Board shall have the power to establish by-laws, rules and regulations for the operation of the West Florida Public Library system and may be deemed necessary for its preservation and to maintain its usefulness and efficiency; to fix and impose general rules, penalties, and forfeitures to Library property, books and materials. Meetings are monthly on the first Wednesday at 2 pm at the Main Library on Spring Street.

Zoning Board of Adjustments

Term: 3 years

Board reviews and grants or denies applications for variances, waivers, and special exceptions to the Land Development Code and hears and decides appeals when it is alleged that there is error in any order, requirement, decision or determination made by an administrative officer in the enforcement of the Land Development Code. Meetings are on the third Wednesday at 3 pm at City Hall.

Education

University of West Florida 11000 University Parkway 32514 850-474-2230
 Application deadlines at UWF: Fall: June 1 Spring: November 1 Summer: April 1

Pensacola State College 1000 College Boulevard 32503 850-484-1000
 Admissions 850-484-4600 Dual Enrollment 850-484-1942
 Registration 850-484-1601 Veterans Affairs 850-484-1670

Florida Virtual School www.melearning.flvs.net online education

Escambia County Schools www.escambia.k12.fl.us

Superintendent of Schools Malcolm Thomas 850-469-6130

Escambia County School Board

District 1 Jeff Bergosh 850-469-6137

Schools: ELEMENTARY: Bellview, Beulah, Blue Angels, Hellen Caro MIDDLE: Bailey, Bellview HIGH: Pine Forest. West Florida Technical OTHER: Beulah Academy of Science, George Stone Vocational

District 2 Gerald W. Boone 850-469-6153

Schools: ELEMENTARY: Myrtle Grove, Navy Point, Pleasant Grove, Sherwood, West Pensacola, Warrington MIDDLE: Warrington HIGH: Escambia OTHER: Judy Andrews Center, Boys Base Cory Station, Camelot Academy, Capstone Academy

District 3 Linda Moultrie 850-469-6154

Schools: ELEMENTARY: Brentwood, N.B. Cook, Ensley, Lincoln Park, Montclair, Oakcrest, Weis MIDDLE: Brown Barge, Woodham HIGH: Pensacola High School OTHER: Global Learning Academy, McMillan Center

District 4 Patty Hightower 850-469-6265

Schools: ELEMENTARY: A. K. Suter, Cordova Park, Scenic Heights, Semmes, Holm, Ferry Pass MIDDLE: Ferry Pass, Workman HIGH: Booker T. Washington OTHER: Jacqueline Harris Preparatory Academy, Newpoint Pensacola Academy, Pensacola Beach Charter, PACE Center for Girls

District 5 Bill Slayton 850-469-6258

Schools: ELEMENTARY: Jim Allen, Pine Meadows, Lipscomb, McArthur, Molino Park, Bratt MIDDLE: Ransom, Earnest Ward HIGH: J.M. Tate, Northview OTHER: Byrneville Charter School, Escambia Charter School, Escambia Westgate

Youth Activities

Play Pensacola

www.playpensacola.com

850-436-5670

Offering recreational opportunities through volunteerism, fitness, dance, sports, arts, after school programs, seasonal camps and more. Various locations available across the City.

Langley Bell 4-H Club Center

850-475-5230

Offering outdoor educational opportunities, as well as retreat facilities, timber and livestock projects. After the sale of their previous location, the new 23 acre location on Stefani Rd was opened in 2015 and the Club has seen over 4,000 children reap the benefits of the 4-H program in Escambia County over the years.

Boy Scouts of America

www.gulfcoastcouncil.org

850-476-6336

Offering boys ages 7 to 18 the opportunity to learn a variety of skills and earn awards that are age appropriate through group meetings, camping trips and service projects. The organization relies on the volunteers that organize and implement programming goals.

Girl Scouts of America

www.gscfp.org

850-434-1333

Offering girls ages 5 to 18 the opportunity to learn a variety of skills and earn awards that are age appropriate through group meetings, camping trips and service projects. The organization relies on the volunteers that organize and implement programming goals.

Emergency Numbers

Pensacola Help Line

850-438-1617

Teen Line: 433-TEEN

The Pensacola Help Line is a 24-hour service. It is located at Lakeview Center.

Girls and Boys Town Crisis

800-448-3000

TDD 800-448-1833

Alcohol & Drug Abuse Hotline

800-ALCOHOL

800-454-8966

Childhelp USA's National Child Abuse Hotline

800-422-4453

National Hopeline Network Crisis Hotline

800-SUICIDE

National Network of Runaway Youth Services

202-783-7949

Websites for kids:

Biographies: www.factmonster.com/people.html Facts for Florida Kids: www.flheritage.com/kids

History/Geography: www.nationalgeographic.com Homework Helper: www.bjpinchbeck.com School

Subject Info: www.kidinfo.com

Kids-Yahoo: www.kids.yahoo.com

Governmental Kid Info: www.kids.gov

Math: www.aaamath.com

Web Math: www.webmath.com

Merriam-Webster Dictionary: www.merriam-webster.com

Fun School: funschool.kaboose.com

Starfall: www.starfall.com

Housing

City of Pensacola Housing Department

420 West Chase Street

Pensacola, FL 32502

Hours: Monday-Thursday 7am-6pm

850-858-0350

The City of Pensacola Housing Department administers four major programs.

Housing Rehabilitation Program

Eligible Single Family Homeowners

The City, under the HOME Housing Reconstruction Program, will provide direct loans for reconstruction of dilapidated, owner occupied properties. Only single family properties are eligible. The program goals are to preserve housing and the quality of the older neighborhoods. Requests are taken on a first come, first serve basis.

SHIP

First Time Homebuyers

Funding is limited to \$7,500 per project. Assistance is provided on a first come, first serve basis.

Section 8 Housing Voucher Program

Rental Assistance

To hear a recorded message on when to apply for the Section 8 Program, call 850-595-1250 x 339.

The rental assistance application line is 850-858-0340.

Community Development Block Grant

This federal grant program provides flexible funding sources for local government to use for community improvement projects, such as revitalization of neighborhoods, reconstruction of streets, new sidewalks, and public facilities, as well as public service activities and economic development opportunities.

To get more information on the above programs, call 850-858-0340.

Additional Housing Contacts:

HUD

www.hud.gov

404-331-5001

Habitat for Humanity

www.habitat.org

850-434-5456

Employment Programs

Local Employers

Emerald Coast Utilities Authority	www.ecua.org	850-476-5110
Escambia County Area Transit	www.goecat.com	850-595-3228
Property Appraiser	www.escpa.org	850-434-2735
Escambia County Sheriff's Office	www.escambiaso.com	850-436-9418
Supervisor of Elections	www.escambivotes.com	850-595-3900
Tax Collector	www.escambiataxcollector.com	850-438-6500
Escambia Clerk of the Circuit Court	www.escambiaclerk.com	850-595-4067
Escambia County Court Administrator	www.escambiaclerk.com	850-595-4400
Escambia County School Board	www.escambia.k12.fl.us	850-432-6121
Escambia County Positions	www.co.escambia.fl.us	850-595-3000
City of Pensacola Positions	www.cityofpensacola.com	850-435-1660
Pensacola State College	www.pensacolastate.edu	850-484-1760
University of West Florida	www.uwf.edu	850-474-2116
Workforce Escarosa	www.workforceescarosa.com	850-479-0939
Employ Florida	www.employflorida.com	

Healthcare Employers

West Florida Hospital	www.westfloridahospital.com	850-494-4000
Baptist Hospital and Lakeview Center	www.bhcpns.org/careers	850-469-7332
Medical Center Clinic	www.medicalcenterclinic.org	850-478-8000
Sacred Heart Health System	www.sacred-heart.org	855-562-2824

Local Websites

www.pensacolajobs.com	www.pensacolajobs.com	www.pensacolahelpwanted.com
www.emeraldcoasthelpwanted.com	www.gulfcoastjobs.com	www.yourbetterjobs.com

Offshore Jobs

www.c2cmarinejobs.com	www.oilcareer.com	www.offshorejobs.net
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Overseas Jobs

www.escapeartist.com	www.overseasjobs.com	www.jobsabroad.com
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Neighborhood Services

City of Pensacola Parks

The City of Pensacola has 93 parks within City limits. Parks range from undeveloped green spaces to ball fields, playgrounds, picnic pavilions, dog parks and beautifully landscaped waterways.

The mission of the Parks & Recreation Department is to improve the quality of life for all citizens and visitors of Pensacola by protecting the heritage of our parks while providing a wide range of recreational, social and educational opportunities.

Services/Facilities

- 11 Activity Centers
- 2 Seasonal Swimming Pools
- 28 Court Tennis Center
- 600 Acres of Park/Open Space
- 58 Playground Structures
- Osceola Golf Course
- 21 Sports Fields
- 20 Practice Sports Fields
- 18 Lighted Sports Fields
- 25 Outdoor Basketball Courts
- 200+ Recreation Programs/Activities Annually

Goals

- Increase Property Value
- Help to Attract New Businesses
- Help to Boost Local Economy
- Create Community Bonds through People, Parks & Programs
- Promote Health & Wellness
- Foster Community Pride
- Protect Environmental Resources
- Increase Cultural Unity
- Create Lifetime Experiences
- Strengthen Community Image & Sense of Place

Divisions & Staff

- Office of the Director
- Athletics
- Community Maritime Park
- Recreation
- Parks

Finding a City park near you is easy, just visit www.playpensacola.com

City of Pensacola Neighborhood Centers

There are 10 sites available for rentals, recreational classes, health seminars or screenings, enrichment classes, congregate meal sites, community meetings, exercise opportunities and more (activities at sites vary).

<u>Pensacola Neighborhood Resource Department</u> P. O. Box 12910 Pensacola, FL 32521		850-436-5670 www.playpensacola.com
<u>Bayview Neighborhood Resource Center</u> 2001 East Lloyd Street	Rental Facility	850-436-5190
<u>Bayview Senior Center</u> 2000 East Lloyd Street	Senior Programming; Rental Facility	850-436-5190
<u>Cobb Neighborhood Resource Center</u> 601 East Mallory Street	Programs for all ages; Rental Facility	850-436-5192
<u>East Pensacola Heights Clubhouse</u> 3208 East Lloyd Street	Rental Facility	850-436-5190
<u>Fricker Neighborhood Resource Center</u> 900 North F Street	Programs for all ages; Rental Facility	850-436-5195
<u>Gull Point Neighborhood Resource Center</u> 7000 Spanish Trail	Programs for all ages; Rental Facility	850-494-7360
<u>Sanders Beach Corinne Jones Neighborhood Resource Center</u> 913 South I Street	Programs for all ages; Rental Facility	850-436-5193
<u>Theophalis May Resource Center</u> 1301 West Gregory Street	Programs offered by Southern Youth Sports Association	850-438-6233
<u>Vickrey Neighborhood Resource Center</u> 2130 Summit Boulevard	Programs for all ages; Rental Facility	850-912-4056
<u>Woodland Heights Resource Center</u> 111 Berkley Drive	Programs for all ages; Rental Facility	850-435-1750

Public Libraries located within City Limits

Downtown Library	239 North Spring Street 32502	850-436-5060
Tryon Branch Library	1200 Langley Avenue 32504	850-471-6980
Westside Branch Library	1580 West Cervantes Street 32501	850-595-1047
West Florida Genealogy Library	5740 North 9th Avenue 32504	850-494-7373

Emergency Services

Pensacola Police Department

711 North Hayne Street
Pensacola, FL 32501

850-435-1900

The Pensacola Police Department is committed to providing professional, efficient, courteous service to the public. Officers shall strive to improve the quality of life by enforcing laws in a fair and impartial manner while encouraging a spirit of cooperation and mutual trust with the public. Officers and support staff shall have respect for the dignity and rights of all people.

Contacts:



Desk Sergeant or Information	850-435-1900
Chief of Police and Administration	850-435-1855
Communications and Dispatch	850-435-1845
Crime Data Analysis	850-435-1997
Crime Scene	850-435-1940
Professional Standards	850-435-1865
Investigations	850-435-1965
Neighborhood and Services Division	850-435-1905
Personnel	850-435-1960
Property Management	850-435-1935
Records	850-435-1915
Recruiting	850-435-1912
Ticket Inquiries	850-435-1945

If you have an emergency, call 911.

Need a copy of a report?

Copies are 15 cents per page single sided and 20 cents per page double sided. Copies of traffic homicide reports are \$25 each and cost of traffic citation copies are 50 cents each.

Interested in a career in law enforcement?

Contact George Stone Center for upcoming dates of classes, fees and additional information. 850-944-6775.

Need a concealed weapons permit?

The cost is approximately \$150 and can be taken care of Monday through Friday from 8 am to 4 pm in the Neighborhood Services Division at the Pensacola Police Department.

Emergency Services

Escambia County Sherriff

P. O. Box 18770
Pensacola, FL 32523

850-436-9630

Special Operations

The Escambia County Sheriff's Office operates several Specialized Units to enhance services to the community. These units include:

SWAT	Dive Team	Crisis Intervention
Crisis Negotiations	Neighborhood Watch	Community Orientated Policing Unit
	Detention Cell Extract and Response	Marine Unit

Gulf Coast Crime Stoppers
Text Tips:

1-877-433-TIPS
Text GCCS plus your message to CRIMES 850-433-STOP

Crime Stoppers relies on cooperation between police, the media and the general community to provide a flow of information about crimes and criminals. Callers are guaranteed anonymity. Crime stoppers is funded through private donations and fund raising. Reward money paid out ranges from \$1000 to \$20,500 (for privately funded rewards).

Florida Sexual Offender and Predator

1-888-357-7332

Search sexual offenders and predators online at offender.fdle.state.fl.us. There is also an option of signing up for Offender alerts.

Agricultural Law Enforcement

Bureau of Uniform Services	850-941-6013	Agricultural Inspection Station19
Bureau of Investigative Services	850-983-4550	Santa Rosa County

Investigative Services handles cases involving unfair and deceptive trade practices against consumers, theft and related crimes against the state's agricultural industry, food safety, wild land arson investigations and protection of the state's natural resources.

Florida Fish & Wildlife Conservation Commission

Pensacola Field Office 850-265-3676 1101 East Gregory Street 32502

FWC enforces state and federal fishing and wildlife laws along with boating regulations.

Florida Department of Law Enforcement

Pensacola Regional Operations Center 850-595-2100 1301 North Palafox Street 32501

FDLE promotes public safety and strengthens domestic security by providing services in partnership with local, state and federal criminal justice agencies to prevent, investigate and solve crimes while protecting Florida's citizens and visitors.

Emergency Services

Pensacola Fire Department

475 East Strong Street
Pensacola, FL 32501

850-436-5200

Offering many services to the Pensacola community including the following: Project Safe Place

When a young person is in a crisis situation, they can walk in to any Pensacola Fire Department location where a firefighter will immediately connect them with Lutheran Services Florida Northwest for safety, counseling or any other services required.

Station Tours & Truck Demonstrations

850-436-5200

Groups are regularly found touring the fire stations. See where firefighters live, eat and work during their shifts. Tours are available at all stations except the airport. Want the fire truck to come to you? There is limited availability for trucks and crew to come to schools and other civic functions.

Car Seat Inspections

Pensacola Fire Department urges caregivers to get their car seats inspected. Each year there is a National Seat Check Saturday around the end of September.

Check Back Program

850-436-5200

Fire crews routinely check on residents they know have special needs who may have a need for assistance with small household tasks.

Home Safety Surveys

850-436-5200

The fire department offers free Home Safety Surveys to all Pensacola city residents. At your request, a crew stationed in your neighborhood will survey your home for possible safety hazards, and suggest ways of eliminating them. The surveys are for consultation purposes only, no violations or citations are issued.

Emergency Preparedness

www.ready.gov

www.redcross.org

Emergency Calls

911

Fire suppression, basic life support medical services, rescue, and basic hazard investigation and mitigation are just a few examples of the full range of the services provided by the Pensacola Fire Department.

Other Important Contacts:

Escambia County Fire Department	6575 North W Street Suite 230	850-475-5530
State Fire Marshall	1800-638-3473	850-453-7803
Red Cross	CPR Certification	850-432-7601
Wildlife Rescue	Animal in Distress	850-433-9453
Waste Management	Hazardous Waste Removal	850-937-2160
ECUA	Leaking Hydrant	850-476-0480

Licensing, Permits & Planning

City of Pensacola Inspection Services

222 West Main Street, 5th Floor
Pensacola, FL 32502

850-436-5600

Building Inspections Services provide citizens and contractors with information to assist with building needs. Forms and applications, electrical and plumbing information, requirements for plans submission, a list of un- safe structures and general information are available to all.

Building Inspectors

850-435-1657

850-435-1653

Includes: Commercial inspections, residential inspections, roofing, unsafe structures, minimum housing.

Mechanical/Plumbing Inspection

850-435-1656

850-435-1658

Includes: Plumbing inspection and plan review, mechanical inspection and plan review, gas inspection and plan review.

Electrical Inspection

850-435-1652

850-435-1706

Includes: Electrical inspections and plan review.

Did you know that it is your responsibility to make sure the contractor you are hiring has the correct licensing? Be sure to check contractor's before hiring them to work for you on a project.

To check on a contractor's license, contact:

Escambia County Construction Industry Competency Board

Phone: 850-595-3488

Licensing, Permits & Planning

City of Pensacola Planning Services

222 West Main Street, 5th Floor
Pensacola, FL 32502

850-436-5655

The Planning Services Division manages implementation of the City's Comprehensive Plan, development and implementation of special area plans and studies, reviews Census information and issues reports about the City's demographic, economic, housing and economic characteristics, implements the City's Land Development Code (LDC), manages review and publication of an annual public facilities capacity monitoring report, and administers the sidewalk program.

Includes: Architectural review board, planning board, gateway review board, zoning board of adjustments, sidewalk program, zoning classification assistance and home occupation permits.

Neighborhood and Economic Development

850-436-5651

Includes: Neighborhood association assistance, neighborhood planning, economic development, enterprise zone business incentives, neighborhood improvement grants, urban infill housing.

Housing and Zoning Code Enforcement

850-435-1679

Includes: Unsafe structures and zoning violations.

Additional Important Contacts:

Plans Examiner

850-435-1748

Architectural Review Board

850-435-1675

Code Enforcement Board

850-436-5500

Construction Board of Adjustment Appeal

850-435-1748

Zoning Board of Adjustments & Appeal

850-435-1675

Gulf Power

850-429-2420

E.C.U.A.

850-476-0480

Energy Services Pensacola Customer Service

850-435-1800

Escambia County Inspections

850-595-3550

Escambia County Code Enforcement

850-471-6160

Occupational Licensing City of Pensacola

850-436-5693

Occupational Licensing Escambia County

850-436-6500 ext. 252

Public Works

City of Pensacola Public Works

850-435-1755

The mission of the Public Works and Facilities Department is to provide courteous and quality service, while maintaining the city's infrastructure (parks, facilities, streets, sidewalks, storm water systems, street lighting, parking facilities and traffic control devices).

Did you know?

4,000 tons of trash are taken off City streets before reaching waterways.

City Sanitation Department	Black Trash Cans	850-435-1890
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ECUA Sanitation Department	Green Trash Cans	850-476-0480
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Stormwater Division		850-595-1012
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325 miles of roads are maintained by the City Public Works.

Road Flooding or Serious Blockage	M-F 7am-4pm	850-435-1755
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	After hours	850-435-1845
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Gulf Power Street Lights	on wooden poles	850-969-3111
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City of Pensacola Street Lights	on brushed aluminum	850-435-1755
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Long before vehicles were widely available, Pensacola had plenty of railroad stops.

CSX Railroad Company	for emergencies	850-444-4161
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Florida Department of Transportation		850-414-4100
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The City encourages residents and neighborhoods to become actively involved in efforts to clean up storm water runoff.

Do:

Leave grass clippings on your yard when you mow

Recycle used motor oil

Take household hazardous waste to landfills on Amnesty Days.

Don't:

Overuse lawn chemicals. Not only are they toxic to wildlife, they also cause excessive algae growth.

Put anything in the storm drains, only rain goes in the drain!

Blow or place clippings in the street. They will end up in the drain.

Public Transportation

Escambia County Area Transit

www.goecat.com

850-595-3228

Escambia County Area Transit offers bus services throughout Escambia County. From Memorial Day to Labor Day, the Beach Trolley is available for free transportation services. Did you know wireless internet is available on select buses? For routes, fees and other information, visit the website or call ECAT.

Pensacola Bay Transportation

www.mobilebaytransportation.com

850-476-8130

Offering transportation to citizens through their Community Transportation. The fleet has capabilities for wheelchair pick-ups. Pensacola Bay Transportation offers hotel and convention shuttles, airport shuttles, limousine services, private event transportation and more.

Bay County Transportation Planning Organization

850-332-7976

Florida Division for the Transportation Disadvantaged (CTD)

800-983-2435

Alternative Transportation Choices

Florida Senior Safety Resource Center

www.fssrc.php.ufl.edu